



This document is a guide for updating the SiteWatch software.

Follow these steps to update the SiteWatch software.

1. Take a backup of the SiteWatch Server. The update does not usually cause any problems, but taking a backup first is always advisable.
2. Insert the SiteWatch CD into the CD drive on the SiteWatch Server. If this drive is not configured for auto-run, execute the program D:\autorun.exe where “D” is the drive letter of your CD drive. Follow the InstallShield instructions to update the SiteWatch software.
3. Update all cameras with new firmware from the SiteWatch installation CD. The new firmware is in the folder D:\installed files\server\firmware where “D” is the drive letter of your CD drive. See the e-Watch Knowledge Base article “Camera And Encoder Firmware Update Procedure” for details.
4. On each ViewWatch station, close all instances of Internet Explorer, then open the ViewWatch logon page and clear the Internet Explorer cache. Click Tools, then Internet Options, then click the Delete Files button. This will remove any old applets from the Internet Explorer cache.

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