



This document describes Stack Overflow errors that can occur when using ViewWatch™. Corrective action is described.

When using ViewWatch™, you may receive an error message such as “Stack overflow at line: 0”. Stack overflow errors occur most often when operating pan/tilt camera controls.

Stack overflow errors have been observed to occur only when using the Sun Java runtime. You can avoid stack overflow errors by following the steps below to disable the Sun Java runtime and enable the Microsoft Java runtime.

1. Open Internet Explorer.
2. In the menu bar at the top of the window click **Tools**, then **Internet Options**.
3. Click the **Advanced** tab.
4. Scroll down the Settings box to find the section labeled “Microsoft VM”.
5. If there is no section labeled “Microsoft VM”, install the Microsoft Java Virtual Machine from the Additional Files folder on the SiteWatch installation CD.
6. Scroll down the Settings box to find the section labeled “Java (Sun)”.
7. Uncheck the box next to “Use Java <version> for applet”.
8. Click the **Apply** button.
9. Close all instances of Internet Explorer.
10. Open Internet Explorer and log on to ViewWatch.

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